





Tribal Get Covered Workshop

Monday, April 7, 2014; 10:00 AM – 4:00 PM WA State Health Care Authority, 626 8th Ave SE, Olympia WA 98504

AGENDA

10: 00 AM WELCOME, INTRODUCTIONS

Richard Onizuka, HBE CEO; Manning Pellanda, HCA <u>Eligibilty Policy & Service Director</u>;
 Nathan Johnson, HCA Policy, Planning & Performance Director; Steve Kutz, AIHC Chair (tentative)

10:15 AM WA HEALTH CARE AUTHORITY UPDATE

- Karol Dixon, HCA Tribal Affairs Administrator
 - o Race Code, Foster Care, Medicaid Enrollment Data

10:45 AM WA HEALTH BENEFITS EXCHANGE UPDATE

- Sheryl Lowe, HBE Tribal Liaison
 - Tribal Verification & Tribal Income Exemption, Outreach and Awareness,
 Strategies, HBE Enrollment Data, Zen Desk Ticketing; Call Center after April 1

11:00 am WHO TO CALL WHEN

11:15 AM WORKING IN THE HEALTHPLANFINDER

- Natoshia Erickson, HBE Eligibility Program Specialist

Interactive Session

- Separating Applications
- o Special Enrollments for AI/AN
- How to use the Application Review page
- o Other

12:00 PM Lunch Break

- Meet and Greet with Medicaid Eligibility Staff!

1:00 PM WORKING IN THE HEALTHPLANFINDER (continued)

- HCA Eligibility Specialist

Interactive Session

- Medicaid Renewals
- Retroactive Coverage
- Household Composition
- Access to Provider 1
- Children over 19

2:00 PM TROUBLESHOOTING SESSION

- Vicki Lowe, Jamestown S'Klallam Tribe Health Benefit Specialist
 - o Working through problem applications; Interactive Session

3:00 PM PLANNING TRIBAL GET COVERED WORKGROUP TOPICS FOR FUTURE

- Identify future training resources and needs and sessions for weekly TGC webinars: Interactive Session

4:00 PM ADJOURN

Thank you for participating!